

Transcript of Interview of Pam Danner, JD – posted on the Daily Business News on
MHProNews.com

<https://www.youtube.com/watch?v=VBq4ysIMgB8>

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AHA, or Felber's work.

Starting at about 0:12 (Note: this transcript was created by a software program. It seems pretty reliable, but one should refer to the actual video to insure accuracy. SF is Suzanne Felber, and PD is Pamela Danner.)

SF

I am lifestylelist Suzanne Felber and we are here at the MHI Congress and Expo and I am here with Pamela Danner who is with HUD and we are so honored to have you here and have you champion factory built housing for us in DC and I wonder if you could tell everybody a little bit of what you do and what we have to look forward to as far as the the progression of manufactured housing in the United .States

PD

Certainly love to well I'm very pleased to be here as well as in and one of the things that I am trying to do is outreach for the manufactured housing program I am the administrator of the manufactured housing construction safety standards program and we establish the pre-emptive standards for the entire industry for the manufactured housing and then we enforce those standards.

SF

Which is a big job.

PD

Which is a big job and we have 37 partner state administrative agencies that assist us with consumer complaints with installation and dispute resolution in those states and then we handle the other states 13 states and we also handle the installation program in 15 states where there or not where we do not have a state approved program and we're looking at we just recently got to the two contracts for installation and dispute resolution we have a manufactured housing consensus committee that recommends standards revisions and then after that we draft a proposed rule that has been published and that consensus committee had not met since 2012 so we have had two meetings in this past year and we are planning on another meeting in August [2015] to get the standards updated so that consumers homeowners and lenders will be aware that we have a very updated code and I that that is pre-emptive.

SF

Well and I think that brings up a great point you're the perfect person asked about this I know there's a myth out there well that factory built homes are not built as well as a

site-built home and I think you're the perfect person to address that.

PD

I agree and I do think it's a myth we will have soon because Congress enacted the Energy Independence Security Act in 2007. The Department of Energy is going to soon publish a proposed rule for energy standards that will actually be up to the current IECC which would mean for energy standards for manufactured homes will be the leader and I will be higher standards than the states have adopted for site-built homes. So I think that we have looked at there's been fire studies done that show that certainly in terms of fire casualties that manufactured homes are equally as safe as site-built homes. So I think that we have a formaldehyde standard most states most site-built homes do not have to comply with a site built with a formaldehyde standard. I know that in California there is a carb standard but we have that as well so I think in many ways it's just a story that hasn't been told.

SF

Right and just one more question for you I think it's important that people understand that when we're talking about manufactured homes they are built to HUD code which is what your over so can you explain what a benefit that is to a consumer and and why you know when they're buying affordable housing what a difference that makes in their purchase.

PD

Yes, it is it's built to HUD code which is a housing building code and that we have an enforcement system that is literally from in-plant through the life of the home so we have approved inspection agencies that make sure that the manufacturers quality control program is working then we have a monitoring contractor that goes in and make sure the inspection agencies do the job and they also check retailer lots on a random basis and then we have a dispute resolution and consumer protection program whereby homeowners can let us know or let their state administrative agencies know if they have a complaint and then they will investigate their complaints. ...Many manufactures have a one year warranty, but this is actually a program for the life of the home.

SF

That's perfect and again I think consumers don't understand that the checks and balances are in place so I think that really helps them have some comfort zone of what today's manufactured housing is all about and I don't know about you but I couldn't be more proud to be part of this industry and we so appreciate you champion us and being there and in DC for us and really helping make it a better place. Thank you so much.

PD

You're welcome, thank you yes appreciate it. ##

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